

Admission and Fees Policy

Rialize Childcare Ltd is registered with Ofsted; our registration number is EY537005. We provide care for children between the ages of 4 and 11, having no more than 165 children at any one time, primarily serving the children of Bridgewater School.

Places are filled using the following criteria:

1. Siblings of children already attending the club
2. Those requiring the greatest number of sessions/hours per week
3. Those that have been on the waiting list the longest
4. Extenuating circumstances
5. Places are offered on a first-come first-served basis.

When full you will be placed on a waiting list and offered a place with the following order of priority

Registration

When an enquiry regarding places is made, parents or carers will be given all the relevant Club information, including:

- Information regarding availability of places
- Details of the Admissions and Fees policy
- Registration form, which includes: medical form, parental contract, booking form, privacy notice and medicine/photo permission
- Behaviour Management policy
- Complaints policy

If a place is available, the parents and child will be invited to visit the club for an induction. The child will be able to attend the Club as soon as the completed forms are received. If no places are available, the parent will be informed and the child's name added to the waiting list. As soon as suitable places become available parents will be informed.

Booking procedure

Parents must complete the necessary paperwork, ie contract, registration, medical, privacy notice, booking and photo permission forms, before their children can attend the club.

- Permanent place:
Once booked, if a child does not attend for any reason, you will still be charged for this place. If you wish to cancel the place altogether, one month's notice in writing is required.
- Temporary booking:
We will accept temporary or occasional bookings as long as there are places available. If a temporary place has been booked and is no longer required, the club must be given 48 hours' notice. If notice is not given, the place will still be charged for.

Fee structure

Fees are charged at £11 for breakfast club and £21 for after school club, £32 all day

The Club recognises that childcare can be costly, so we encourage eligible parents or carers

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to claim the childcare element of the Universal Credit. We are also registered to accept childcare vouchers from various companies, including the Tax-Free Childcare scheme.

- The club charges a non-refundable, one-off registration fee of £15
- Fees are payable monthly in advance
- Fees can be paid by electronic transfer, cash, childcare vouchers, government tax free childcare payments
- There is a charge of £5 for late collection, which will be added to the next invoice
- Fees are charged for booked sessions whether the child attends or not, this includes settling in sessions.
- We offer a £1 off the eldest sibling per day
- One month's written notice is required if you wish to make any changes or stop your child's place at Rialize.

Payment of fees

Fees are reviewed annually. The Club will consider requests for variation to payment terms on an individual basis. Anyone making these requests should contact the manager at the earliest opportunity. Any queries regarding fees should be directed to the managers.

If fees are not paid, the Club will write to the parent or carer, requesting payment. If the parents or carers are having difficulty making the payment on time we recommend that they arrange a meeting with the managers as soon as possible.

Where there is no explanation for repeated late payment, the managers will contact the parents or carers to discuss payment options. The managers may issue a formal warning to the parent or carer informing them that continued late payment will result in their child's place at the Club being withdrawn.

If the fees remain unpaid after all the above options have been explored, the Club may have to cancel the child's place.

Refunds and Cancellations

For details of our refunds and cancellation policy please read our terms and conditions.

This policy was adopted by: Ria Hales / Ali Bunting	Adopted Date: 20/8/2016
To be reviewed: June 2027	Signed:  

Written in accordance with the Statutory Framework for the Early Years Foundation Stage (2025): Safeguarding and Welfare Requirements: Information and Record Keeping [3.92], Information for Parents and Carers [3.97]